



Annual Review of Charges -Social Services 2017-18

Report by Chief Social Services Officer

Updated February 2018

1. Introduction

1.1 This updated report sets out Swansea Council's annual review of social services charges, following the recent budget consultation. It provides a detailed analysis of the current situation, background to the proposals, together with feedback from citizens and recommendations to inform a new list of charges **due to come into effect from April 2018**.

This review aims to ensure that Swansea's charging policy (social services) reflects key principles set out in Council policies and corporate principles: citizen voice and control, coproduction, equalities impact assessment, full cost recovery and full transparency in implementation.

1.2 Social Services and Well-being (Wales) Act 2014 ('The Act') extends a discretion to Local Authorities in the setting and reviewing of charges for social care services, whilst retaining national government control over thresholds or caps such as the maximum weekly charge and capital limit. Under the above, charges for social care can only relate to the 'cost that the local authority incurs in meeting the needs to which the charge applies' (s59 (2)).

Code of Practice for Pts 4 & 5 of The Act also states that social care charges are not to be set at a level *higher than* the cost of providing the service.

Link to Code of Practice:

- Part 4 and 5 Code of Practice (Charging and Financial Assessment)

https://socialcare.wales/cms_assets/file-uploads/Part-4-and-5-code-of-practice-charging-and-financial-assessmenr.pdf

1.3 Swansea Council, as with any Welsh LA, has to decide whether to charge for the care and support a person receives, though it must do so in accordance with the regulations and codes of practice in Parts 4 & 5 of The Act.

Swansea Council's has revised the Charging Policy (Social Services) to ensure it continues to meet the statutory requirements under the Act, that is to operate a single charging framework and to set out how the Council intends to apply those discretionary powers on charges conferred by Welsh Government.

1.4 The Council must offer a financial assessment to individuals who may need managed care and support to ensure any charge made is reasonable compared to the person's financial means. A

statement of charges to apply, is then issued to the individual, before the care and support, and charging, commences. In completing the financial assessment, there are some differences between calculating a charge for non-residential care and for residential care due to nationally set thresholds and caps on charges. The Council's Social Care Income and Finance Team (SCIFT) undertakes financial assessments, on behalf of the Social Services, in order to calculate how much a client must contribute towards the cost of their care. The team is also responsible for client contributions that in respect of outstanding care and support charges. <http://www.swansea.gov.uk/staffnet/SCIFT>

1.5 A statement from the Welsh Government Minister is expected to confirm the national charging thresholds and allowances in 2018/19, and these will be updated in Swansea's charging policy and list of charges to apply in 2018/19.

The main changes announced (Feb 2018) are:

- Capital Limit applicable in residential care charging is to increase from £30,000 to £40,000 in 2018/19 (the capital limit applicable in non-residential care charging is to remain as £24,000);
- Maximum Weekly Charge as applicable in non-residential charging is to increase from £70 to £80 per week;
- Personal Allowance (Minimum Income Amount) to people in residential care is to increase from £27.50 to £28.50 per week

2. Background

2.1 The current financial situation for Social Services is extremely challenging. Significant future financial pressures, current overspends and continued austerity mean that we have to look towards charging as a means of ensuring the sustainability of our services. Under the Social Services and Well-being (Wales) Act 2014, a local authority can only charge individuals:

- Up to the cost of providing the service
- What the person can afford to pay for an assessed for service

2.2 Corporate strategic priority is to safeguard our most vulnerable people, whilst providing sustainable services by supporting more people to remain in their own homes, within their own communities and to support carers. Currently, many of Swansea's charges for social care are significantly below to the costs incurred in providing the service. In some instances, a move to full cost recovery in a single year would result in such a significant increase that a longer-term approach might be required. However, one of the key principles of Sustainable Swansea is that full cost recovery should be the aim of all of our charging and that any deviations from this should be both visible and approved.

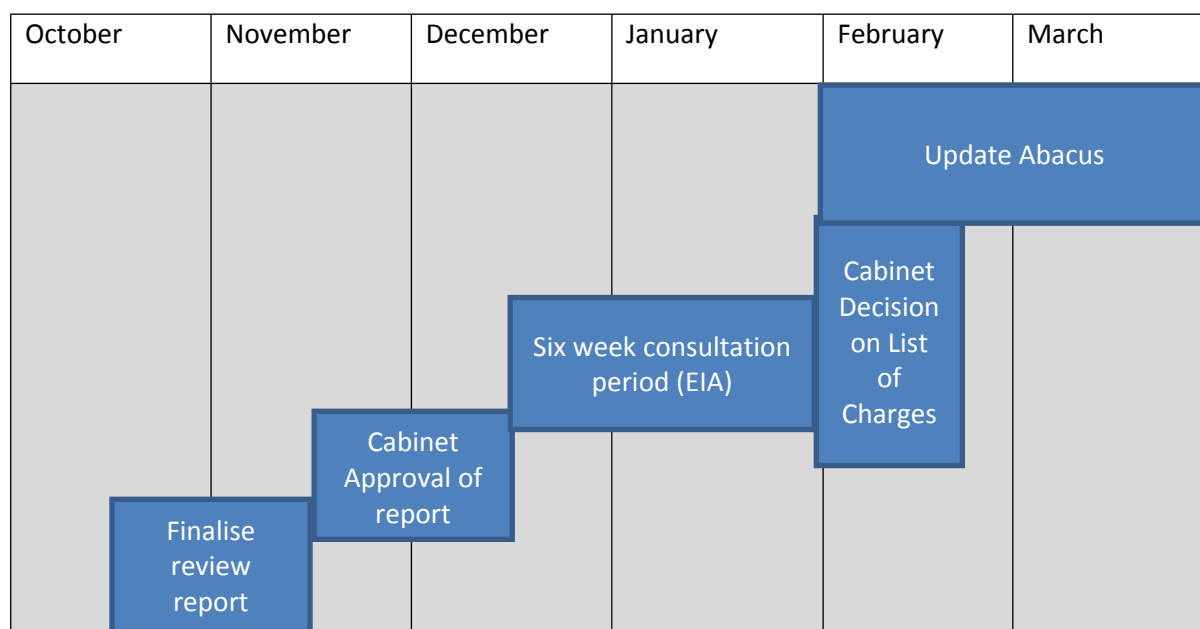
This charging framework, backed by financial assessment to safeguard the most vulnerable people in Swansea, will also ensure that individuals are not asked to contribute more than they can afford towards the costs of their care. Wherever a charge is to be made to a third party organisation such as another local authority or ABMU, the principle of full cost recovery will always apply.

3. Annual Review of Charges

3.1 The Social Services Finance and Charging working group was set up to ensure Swansea meet the statutory requirements for social services in all aspects of the finance and charging regulations and code of practice, and that the Council’s Charging Policy (Social Services) is being fully implemented. Chaired by Chief Social Services Officer, this meeting ensures that all areas of the Council are working together effectively to support implementation of the policy, improving social services and financial process, developing this annual review cycle, and to ensure that all of this supports Council’s strategic priorities and financial procedures.

3.2 This annual review report provides a full analysis of how charges are working across the main categories of service by considering the following: strategic considerations, current situation in how service is used, comparison with other Welsh Local Authorities, financial modelling of the impact of an annual uplift and new charges, equalities impact assessment and progress towards full cost recovery. Chart below shows the timeline for implementing the annual review of charges.

High Level Timeline for Annual Review of Charges (Social Services) 2017/18



3.3 Swansea Social Services follows the Wales Audit Office guidance on reviewing public services charges: <https://www.wao.gov.uk/system/files/publications/income-generation-2016-eng.pdf>

In particular, the review made use of the checklist of key considerations, as below and summarised in this report.

- How does it fit with our strategic priorities?
- Are we legally allowed to charge for this service?
- Who currently uses our services?
- What will be the impact on service users and citizens?
- What are the views of stakeholders, or plans to engage and consult?
- Are there other providers and what do they charge?

- How do we treat concessions and who is eligible?
- What is the cost of implementing the charge?
- Do we have the necessary arrangements to review activity?

3.4 Significant work was undertaken last year to produce the first annual review of charges. This second annual review supports the agreement for charges to apply in 2018/19. The review team has used actual expenditure figures up to June 2017, to determine a possible charging point for the 2018/19 financial year. There are three primary aims of this exercise; to ensure full transparency of the costs of our services to citizens to explore options to maximise income and to achieve a safe and equal impact on current service users, future service users and carers.

3.5 The current List of Charges is currently broken down in the following categories:

- a) Adult Services Long Term Residential Care (per week)
- b) Adult Services Short Term Residential Care (per week)
- c) Charges to Other Local Authorities (per week)
- d) Charges to ABMU (per hour)
- e) Adult Services Non-Residential (Community-based) Service
- f) Standard Charges

Part of the review process is to agree the best way of representing charges within categories used in the List of Charges. This Review has proposed new headings, and to simplify the tables used in the revised schedule, as shown in **List of Charges 2018/19 (Swansea's revised charging policy)**.

The new heading are follows

- a) Residential care and support services
- b) Non-residential, community-based care and support Services
- c) Other

3.6 Another important step in the charging review process is to identify the actual costs across the main categories of Adult social care services. Unit costing within Adult Services and the Council has historically calculated the actual expenditure incurred in the operation of a service during a sample month, and then added a certain percentage (e.g. 12.3%) for 'on- costs' of support services, management and property costs. However, when examining one particular month in isolation, it is possible that this month will not be representative of the annual costs of the service. Therefore this review has overcome this by extending the sample period in categories such as day services where there is wider fluctuation in service take up, and actual costs.

3.7 The annual review of charges also addresses those other service or policy areas where the Act has granted a certain amount of discretionary power to impose or set new charges to citizens. New areas of potential service charging were also reviewed, under the following categories:

- Day Services
- Supported Living
- Court of Protection
- Meals
- Transport
- Financial / Administration charges e.g. Deferred Payments
- Information, Advice and Assistance
- Support to self-funders
- Child and Family Services
- Support to carers
- Prevention and Early Intervention

3.8 Charging proposals Following the annual review, a set of new charging proposals was put forward, as agreed by Cabinet to go out for consultation. The main changes proposed to Swansea's charging policy, in particular within the list of charges to apply in 2018/19, are:

- a general uplift of 5-6% for all charges to reflect inflationary pressures
- a new charge of £40 per day for the Older persons Day Services
- a new charge of £50 per day for the Adults/Special Needs Day Services
- increase the charge for domiciliary care services, £15 per hour 2018/19, £17 per hour 2019/20, £19 per hour 2020/21
- charge for the respite at home service, £15 per hour 2018/19, £17 per hour 2019/20, £19 per hour 2020/21

3.9 Council's Budget Consultation – In order to carry out the widest possible public consultation on the proposals, the proposed changes to social services charging formed part of the Council's six week budget consultation period which closed on 2nd February 2018.

During the consultation period we engaged with as many of our existing service users as possible and encouraged responses from all of the key stakeholder groups, including carers and social care workers, non service users and 'hard to reach' communities.

We asked service users, carers and respondents to complete the Budget consultation survey form, which has enabled us to understand whether there are any unintended consequences of our proposals, particularly on people with on any of the protected characteristics.

These responses have been used to inform the main annual charging review report which we will be presented to Cabinet for approval on 7th and 15th February 2018.

4. MAIN REVIEW FINDINGS

4.1 Financial Analysis- Swansea Council’s approach to charging, is based on the principle of full cost recovery. Also the revised policy can help to strengthen the Adult Social Services offer of community-based services and to target residential care provision where there is specialist need. This profile of services are part of the tiered model is set out in detail in the Adult Services Optimal Service Model.

4.1i General Uplift- the annual review team considered carefully of what figure to use, and this analysis includes:

- the latest inflation figure of 2.9% [August CPI]
- Other known social care cost pressures are expected to hit in 2018/19

Due to the difference in timing between June 2017, and the cost pressures likely to impact on social care by April 2018, it is proposed that a general uplift of 5-6% (last year = 2%) will be the proposal

4.1ii Day Services -older people- Swansea, unlike other Welsh LAs, has not previously charged individuals for attendance at our older persons’ day services/ centres.

In calculating a suitable charge, adjustments were made for any exceptional factors likely to affect costs or activity data. It was calculated that an average cost per attendance at such services in June 2017 was £40.29. The proposal of this review is that the actual cost of a day service is to be reflected in the proposed charge, to those assessed as being able to afford such a charge from 2018/19.

Table 1 Older People Day Services

Charges for Services	Current charges in 2017/18	Charges to apply in 2018/19	% Increase/ Comment
Older Persons Day Services	No Charge	£40.29 per day /attendance , up to the means tested, maximum weekly charge currently £70 per week to apply	New charge, set to reflect unit cost of older people day service, subject to consultation

4.1iii Day Services for Adults/Special Needs –Swansea, again unlike other Welsh LAs, has not previously charged individuals for attendance at our day services for adults /special needs.

Adjusting for exceptional items, the average cost per attendance at day services in June 2017, as set out in table below. It is proposed that an average amount is charged to those assessed as being able to afford such a charge from 2018/19.

Table 2 Adult / Special Needs Day Services

Charges for Services	Current Charge in 2017/18	Latest unit cost 2017/18 per day	Charges to apply in 2018/19	% Increase/ Comment
Swansea Vale Resource Centre	No Charge	– £103.43	£50 per day /attendance, up to means tested, maximum weekly charge currently £70 per week to apply	New Charge set to reflect average for adult day services estimated by recent unit costing work, subject to consultation
Fforestfach Day Services		– £38.87		
Alternative Day Services		– £32.05		
Special Needs Day Services		– £94.56		
Cwmbwrla Day Centre		– £35.83		
Whitethornes Intensive Day Services		– £91.93		

Additional analysis of impact of charging on current day service users-

Table 3. Current Statistics on Day Centre Service Users in Swansea

Population	Older people (>65)	Younger Adults (18 – 65)
Proposed charge	£40	£50
Service Users		
Numbers currently attending	319	536
People Known to have been charged		
Numbers with existing charging record for community services	99	117
Of which, numbers already paying max contribution to SS (£70)	38	16
Numbers already paying max under means testing assessment	As above	As above
Numbers who will be expected to pay full charge (of those financially assessed previously)	Up to 61	Up to 101
People not financially-assessed previously	168	339
Numbers who will be expected to pay full charge (of those NOT financially assessed previously)	See notes below.	See notes below.
Unknown status	52	80

Until each day service user has their individual financial assessment, it is not known how much they will be expected to pay following the receipt of a statement of charges. Their circumstances can vary

in terms of income, and services received and whether the national threshold applies. Some local authorities have used a formula as guideline to calculate the numbers of people likely to have to pay the new charge, e.g. 40, 40 and 20. That is approximately 40% of current service users will already have been assessed, and paying charges, 40% will be charged for the first time and following their assessment will be expected to pay a charge contribution and 20% will not have to pay following financial assessment as their income will be too low. However there are still too many factors to determine how much income is likely to be generated.

4.1iv Home Care- there is currently a significant disparity between the amount charged by the Council and the cost of providing the home care service.

During the 2016/17 financial year, the weighted average cost of external domiciliary care was £15.19 per hour. It is likely that during 2018/19 the Council will be paying third parties in the region of £17 per hour. This represents a £6.80 per hour deficit on the current charge. When we consider the internal homecare costs, the current hourly rate is estimated to cost in the region of £40/hour.

The effect of the cap is significant and at the current charge, it is estimated that **42%** of users receive a level of charge that would be capped by the maximum weekly charge. There is a need to move towards full cost recovery for the external services whilst ensuring that a greater proportion of users pay their full contribution as set by care and support plan, and agreed following their and financial assessment in a statement of charge..

The current differential between the actual unit cost of service and hourly charge is such that an immediate significant increase is unavoidable. By the end of the current Council term, an external charge for domiciliary care of £19/hour is estimated, and there is a need to move the hourly charge to this figure within the time scale.

Such a trajectory could be as shown in the table below and this would be revisited as part of the annual review of charges cycle which considers the latest forecasts for costs and external fees.

Table 4 Home Care charging to full cost recovery

Costs as hour rates	2017/18	2018/19	2019/20	2020/21
Estimated Unit Cost	£16.00	£17.00	£18.00	£19.00
Charge	£10.20	£15.00	£17.00	£19.00
Increase %		47%	14%	12%
Increase £		£4.80	£ 2.00	£2.00

Implementing the above phased approach can ensure that 66% of users will (subject to assessment) pay the current maximum charge in 2018/19 increasing to 74% in 2019/20. Currently 18% of packages are less than 3 hours per week.

4.1v Respite at Home- this service can involve care at home for an arranged regular or planned breaks, one-off breaks, or even at short notice to help a carer or family cope with an unexpected situation, and this is a more flexible way of accessing a short break from caring. However the service

has similar costs and service requirement to a normal home care service, and the proposal is to use the cost analysis as the basis for a new charge.

4.2 How Swansea compares to other Welsh Local Authorities (2017/18)

Appendix 2. Review Summary Tables provides the full detail of the review’s comparison of Swansea’s charging for social care service against other LAs.

What this analysis shows is:

- Unlike other Welsh LAs, Swansea Council are atypical in not charging for day services
- Swansea has one of the lowest weekly charges £10.20/hour for Home Care, across Councils in Wales, and the UK (refer to previous annual review of charges -social services 2016/17)

Also this analysis show that opportunities for new charges exist, and some are being used by/ considered by other Welsh Councils- the table below shows how these are being considered.

Table 5. Other Charging for services

SERVICE HEADING	CURRENT SITUATION	RECOMMENDATION
Supported Living	Coproduced supported living framework, and charges are applied at home care rates	To reflect charges within List of Charges to apply in 2018/19
Court of Protection	As national framework	As national framework
Meals	Charges are currently made within services	To reflect charges within List of Charges to apply in 2018/19. No increase in charge this year to help mitigate some of the impact of introducing day service charges this year
Transport	Corporate service, in support of assessed need to attend some community based /day services	No change, to help mitigate some of the impact of introducing day service charges this year
Administration. /Deferred Payments	Charges are applied through a legal agreement with the Council, though this will not cover third party payments. Potential to apply interest charges in future	Clarification on third party top ups is reflected in revised charging policy
Information, Advice and Assistance	Statutory service still in development, under Pt 2 The Act	No Change
Support to Self Funders	Charges are being made, though only small numbers have made themselves known to Council. Complaint received about backdating charges	Addition to revised policy, to allow for cost recovery which is to be backdated to the date when assistance requested or placement started
Child and Family Services	No Charges apply - national guidance has been not to charge families for services to children in need of care and support	No Change

Support to carers	No charges apply- national guidance has been not to charge carers for support services	No change, though respite at home charge is likely to impact on some carers
Prevention and Early Intervention	No charges are applied, corporate prevention strategy in development	No Change

4.3 What Swansea’s citizens are telling us

The Council’s budget consultation period was open for six weeks between 15th Dec. 2017, up to 26th Jan 2018, and later extended by one week to 2nd February 2018.

Swansea Council’s public website hosted a budget consultation survey on the public website and paper copies of this survey were made available in public libraries and buildings. Day Services managers and staff were briefed to support in house- day- service users in how to complete

4.3i Responses to Council’s Budget Consultation Survey – the following table summarises the responses received.

Table 6 Summary of survey responses received (to 26th Jan 2018)

Proposal	Numbers	Examples of Comments
1) A general uplift of 5-6% for all charges to reflect inflationary pressures	59.6% of people who responded to the survey disagreed, or strongly disagreed with this proposal	Confusion about the term uplift, and what this means, and which charges this proposal applies to. There is a need to make public information about charges, and what a financial assessment involves, more accessible. People do not know where to look for information on social services and charges.
2) Day Services - Older People’s (new charge)	72.2% of people who responded disagreed or strongly disagreed with this proposal	Comments include that day services to older people are vital and how much people look forward to attending but that the charge per day is too high. Day Services are important in helping people to remain at home and in staying safe. They can help to prevent admissions to residential care or increasing needs. They prevent social isolation and loneliness, which has the biggest impact on older people. People are already charges for meals and this would be an additional charge, on people who can least afford it. This proposal also has a big impact on carers.

<p>3) Day Services -Adults with special needs day services (new charge)</p>	<p>74.6% of people who responded disagreed or strongly disagreed with this proposal</p>	<p>There has been strong comments from carers and service users on this proposal, which will impacts on a range of target population groups, and vulnerable adults: Mental Health, Learning Disability, Physical Disabilities, Sensory Impairment and Carers. These groups are also the most economically challenged, or marginalised.</p> <p>A number of parent/ carers have said they will pull the cared for person out of the service rather than pay a charge or allow them to be the subject of a financial assessment.</p> <p>Also that low cost day services do not merit the scale of charge, e.g. where service is just a meeting place or venue for flexible support or where a service user is attending to go out on work placement.</p> <p>Issue that some service users do not have a named social worker, or have not been reviewed for a number of years- therefore the charges will not reflect a current care and support plan or outcomes.</p> <p>Also people were uncertain about how direct payments are offered and how to access this as an alternative.</p>
<p>4) Home Care</p>	<p>59.6% of people who responded disagreed or strongly disagreed with this proposal</p>	<p>Comments range from people accepting increasing costs of home care, and the need to pay decent wages, to other stating that what amounts to a 50% increase is outrageous.</p>
<p>5) Respite at home service (new charge)</p>	<p>59.7% of people who responded disagreed or strongly disagreed with this proposal</p>	<p>Comments include by offering more support to those family carers that do the care, such as an hour or 2 respite, can help enable them to continue to provide long term personal care/meal provision, being proactive in preventing residential care admissions or hospital stays.</p>

4.3ii Face to Face meetings – Some information sharing events were also held in day services involving service users and carers to support engagement with the budget survey, and attended by a social services lead officer. Events were held at Llŷs Werin, a Gwalia managed, day service in Gorseinon, and at the flexible support clubs held at St Phillips Centre. Also an evening session was hosted by the Tuesday “Link” club.

4.3iii Calls and complaints received- Letters were sent out on behalf of the Chief Social Services Officer to services users attending day services (approx. 960 service users), and to citizens known to have an open financial assessment (approx.. 2920 people). Also to a small number of people receiving direct payments in lieu of day services who may not have received a financial assessment

were also sent letters (approx.. 7 people). These letters were to inform people directly about the budget proposals and the consultation on new charges, together with directions for the internet survey. Some calls and letters were received from the public, and these were responded to by lead officers. Where possible, people were supported to complete the formal survey response.

Any complaints received were managed by Corporate Complaints team, and many of these were addressed directly by the Head of Adult Services.

During the consultation, attention (letter from regional elected representative) was drawn to work recently undertaken by the National Assembly's Health and Social Care Committee which looked into the issue of loneliness and isolation among our elderly population, which showed clearly that Council-run Days Centres such as these play a key role in supporting that agenda. The evidence shows that keeping elderly people active, and ensuring that they have centres in which to meet, helps maintain their health, and essentially reduces the financial burden on health and social services.

4.3iv Petition- a petition of **2221** signatures against the proposed charges for day services was received by Swansea Council on 26th Jan. 2018.

4.4 Assessment of Issues/impacts linked to charging proposals -a full EIA for the revised Charging policy has been completed. Clearly there are some significant impacts arising from increasing the chargeable amounts. as listed in the revised Council's charging policy (social services), and, in particular by applying new charges for day services.

Service Users who may be affected will be entitled to a financial assessment, or review of their current assessment, in relation to their individual circumstances.

Carers- who are indirectly and significantly affected by policies relating to provision of chargeable services to the people who they care for, e.g.

- Day services
- Cost and availability of respite care.
- Home Care

A carer has the right to a separate carers' assessment, of their own well-being support needs.

Charges are also applied to citizens who are self-funding their care by private or independent providers, and who are not directly regulated by the Authority, but subject to market forces. These charges they apply are sometimes higher than for commissioned services or may include a "Top Up" charge or surcharge.

Carers may also impacted by increases to charges and new charges, as this could reduce the household income and increase the costs of receiving social care, in respect of the carer for person.

4.5 Proposed Actions to Mitigate Issues from Equalities Impact Assessment

People who are eligible to be charged are already protected by three important policy entitlements:

- National statutory guidance requires that each person is offered a financial assessment of their means, in relation to ability to contribute to the charges for the care and support they require
- There are clear principles, in policy, that a person's ability to pay should not precluding access to care and support or that the charges for care and support should not exceed the costs of provision.
- There are personal thresholds set by the Welsh Government: namely a maximum weekly charge to be set at £70 per week (2017/18)

There is scope to review the Council's direct payments offer, and in particular where there are cases in which the person is using the direct payment to access day services, to achieve their own personal well-being outcomes.

Swansea Council provides good quality of support to carers, though there is scope to improve take up of the offer of a carers assessment to promote a carers access to support for their own well-being.

Citizens who are self-funders can apply to the Council for assistance in brokering or commissioning and managing their care and support, though a charge for this service will apply.

5. Conclusion

5.1 Welsh Government policy on social services charging (Pts 4 & 5 of the Act) allows for discretion within Local Authorities and this review ensures that due consideration is given to how this discretion is applied in practice. The review has been robustly managed through joint working between Corporate Social Care Income and Finance Team (SCIFT) and social services.

5.2 Maintaining the social service income is seen as crucial to the management of a sustainable budget agreed for Social Services and for the Council as a whole. This second annual review of charges has focused on addressing specific inflationary and cost pressures affecting the delivery and commissioning of social services, within the principles of fair access, equality and transparency.

5.3 The Council's model for reviewing charges in social services is based on the sound commercial approaches, and the principle of full cost recovery. Analysis of current situation, comparison with other Welsh councils, feedback from stakeholders, detailed analysis of unit costs, modelling of financial impact of new charges and an equalities impact assessment has helped to inform a clear set of recommendations for Cabinet's approval.

6. Recommendations

- 6.1 Decisions are taken by the Council on the charging proposals, to allow that the revised List of Charges (social services) is available for the public, and for charges to come into effect in 2018/19.
- 6.2 Further work can be undertaken, on a cost model for day services, to assess whether scope for charges to be differentiated e.g. traditional day services (high cost), flexible support and work placement schemes (lower cost). This development work should be linked to commissioning reviews (Sustainable Swansea) and the implementation of the Adult Services Optimal Model.
- 6.3 Public information and public website to be updated, to reflect revised charging policy, financial assessments and list of charges for 2018/19, also translated into Welsh Language and with efforts made to improve accessibility of public information on charging and financial assessments.
- 6.4 Implementation of the EIA actions, including as above to mitigate impact of the charges on people, and those with protected characteristics.

APPENDIX 1: Annual Review of Charges – Tables

How Swansea compares to other Welsh Local Authorities, within main categories for Adult Social Care charges (following quick email survey)

(NB some service heading may be defined differently by a particular Welsh LA- e.g. whether includes short term or reablement provision)

All figures shown in the following table are social services charges as agreed and applied by these Councils in 2017/18, unless stated otherwise.							
Local Authority	Home Care (subject to weekly charge)	Day Care (subject to weekly charge)	Direct Payments	Residential Care Long Term /Temp Elderly	Residential Care Short Term/ Respite (weekly charge applies)	Telecare/ Lifeline	Other
Swansea	£10.20 /hour	No Charge	PA Rate =	£530.53	£70 or means tested to res. care rate	£2.55/ week fixed rate	Meals =£3.50 Supported Living = £10.20/hour
Blaenau Gwent	£20.20 / hour	£55.10 per session	£13.90 per hour	General £474 EMI £603.70 LA EMI Res = £875.30	Banded £54.94 (A) to £79.27 (D) per night		Supported Living Services £22.20 per hour
Bridgend	£17.92 per hour	Rates from £32 per day up to £60.29 perday	Variable	Res. = £508-£622 High dep Res = £542 -£614 V.Dep Res. (MH) =£578 Nursing = £691.67-£813.67 (sp. Dementia rate)	Variable	One person in a household £5.08 per week Two people in a household £3.81 each per week	Meals in day centres =£4.37 per day

All figures shown in the following table are social services charges as agreed and applied by these Councils in 2017/18, unless stated otherwise.

Local Authority	Home Care (subject to weekly charge)	Day Care (subject to weekly charge)	Direct Payments	Residential Care Long Term /Temp Elderly	Residential Care Short Term/ Respite (weekly charge applies)	Telecare/ Lifeline	Other
Carmarthenshire	£10.55 / hour	£10.30 per session	£10.55 per hour	N/a	Standard charge at Ind. Placement rate	£1.18 monitoring £2.94 monitor & pendant	Meals = £4.30 Supported Living - £10.50 per hour
Caerphilly	£10.49/ hour	£5.60 per day	£10.49	LA Care Homes Elderly Frail - £576; EMI/High Dep - £852 Ind Sector rates: Elderly Residential - £557 EMI/High Dep Res - £608 Nursing - £547 EMI/High Dep Nursing - £605			Meal at Day Centre = £3.10 Supported Living = "10.49
Cardiff	Maximum weekly charge applied for Non-Residential Care Services	Maximum weekly charge for Non-Residential Care Services	N/a	£437 per week	Maximum weekly charge applied for Non-Residential Care Services	Telecare £3.97/week Lifeline =£4.56/week	Meals = £4.60

All figures shown in the following table are social services charges as agreed and applied by these Councils in 2017/18, unless stated otherwise.

Local Authority	Home Care (subject to weekly charge)	Day Care (subject to weekly charge)	Direct Payments	Residential Care Long Term /Temp Elderly	Residential Care Short Term/ Respite (weekly charge applies)	Telecare/ Lifeline	Other
Flintshire	£16.14 an hour	£21 a day	N/a	Residential / Very dependent = £526.87 Elderly mentally ill (EMI) residential = £547.33	Maximum weekly charge applied for Non-Residential Care Services Maximum wee		Meals = £3.15 Project/Support work: £16.14 an hour
Newport	£14 per hour	LD = £75 MH/OP = £56	Based on actual costs	Residential = £550 EMI= £605	Based on actual cost	Based on actual costs	Meals = £3.00
NPT	£14 per hour	£28 per attendance Other LA Day Care £39– elderly (£51 with transport) £72 –people with LD	Value of Direct Payment	Gwalia: £547 existing £675.63 new other providers £538	£70 per night	£2.50/ week fixed rate	Meals = £4.50
Pembs	Just finished consultation on charges, review underway and expecting to go back to Cabinet for final decision.						

All figures shown in the following table are social services charges as agreed and applied by these Councils in 2017/18, unless stated otherwise.

Local Authority	Home Care (subject to weekly charge)	Day Care (subject to weekly charge)	Direct Payments	Residential Care Long Term /Temp Elderly	Residential Care Short Term/ Respite (weekly charge applies)	Telecare/ Lifeline	Other
Powys	£20.50 per hour	£15 per day No charge transport	N/a	N/a	£70 per week per single episode of care	£2 per week	Meals at day centre = £7.50
RCT	Maximum weekly charge, with additional 5% disregard	Maximum weekly charge, with additional 5% disregard		N/a	N/a	Disregard applied to AT if part of assessed need	Meals =
Torfaen	Up to £15.20 per hour	Ty Nant Du £92.20 per day Block commissioning- day opportunities contract- no charge	Up to £15.20 per hour	Res = £534 Nursing = £623 EMI Res = £585 EMI Nursing £642	Max weekly charge applies	Installation £62.40 flat rate Also £62.40 per year	Community Meals = £4.50 Supported Living up to £15.20/hour
Vale of Glamorgan	Maximum weekly charge applies Charges range from £13.00 per hour to £19.61 per hour	Maximum weekly charge applies: Costs Older People £60; Learning Disability £102; Physical Disability £57	N/a	Standard: £559.00 per week (2016/17) Dementia care = £618.00 (2016/17)	Maximum weekly charge applies	TeleV = £5.15 TeleV + = £8.59/ week	Meals = £4.75

All figures shown in the following table are social services charges as agreed and applied by these Councils in 2017/18, unless stated otherwise.

Local Authority	Home Care (subject to weekly charge)	Day Care (subject to weekly charge)	Direct Payments	Residential Care Long Term /Temp Elderly	Residential Care Short Term/ Respite (weekly charge applies)	Telecare/ Lifeline	Other
Wrexham	Max. weekly charge applies £16.13 per hour (day or night)	Max. weekly charge Day Opps: £24.00 per day, £12.00 per half day	N/a	N/a	Maximum weekly charge applied for Non-Residential Care Services	£4.00 /week over 52 weeks private tenant £3.69 over 48 weeks council tenants	Shared Lives £24.00 per session Project worker = £14.48 per hour